

Privacy & Security Policies

Information Collection & Use

Southern Pipe & Supply Company, Inc. (“Southern Pipe”) is the sole owner of the information collected on our website and our mobile website, applications and other sites on which these policies are posted (collectively, the “Website”). Southern Pipe collects information from our customers at several different points on our Website including the order and quote pages. This information includes general data on each Website visitor as well as specific personal identifiable and transactional information provided by Website visitors that purchase products from the Website. This information is used for the sole purpose of providing you the best possible service when requesting information or ordering products. We will not sell, share or rent this information to others.

When you place an order, we request contact and credit card information. This information is used strictly for billing purposes and to successfully complete and fill orders. If we have trouble processing an order, we will use the contact information to get in touch with you.

Security

Our Website uses industry-standard encryption technology to provide for the security of your credit card numbers. In addition, we have put in place reasonable procedural and technical standards to protect the security of our Website and information we maintain. However, we cannot guarantee that any electronic commerce is totally secure. We encourage you to take affirmative steps to protect yourself online, including ensuring that any online account information you have remains secure. Please call us at (601) 693-2911 or email us at info@southernpipe.com if you would like more information regarding our security precautions.

Tracking Tools

Our Website uses common tracking tools such as cookies, web beacons, pixel tags and similar technologies to collect personal information. The use of these tools allows us to provide you with an enhanced shopping experience. It may be possible for you to turn off one or more of these tools in your Web browser. If you do this, you can still browse our Website, but we will not be able to provide you with a more personalized shopping experience or accept online orders from you. Please call us at (601) 693-2911 if you would like more information. Please call your local branch if you would prefer to place your order over the phone.

Your Choices

Recipients of our e-mail marketing messages can unsubscribe from receiving promotional e-mail by using the unsubscribe instructions located at the bottom of the message.

Links and Third-Party Collection

The Website contains links to other sites that are not owned, maintained, operated, or endorsed by or for Southern Pipe and not subject to the same privacy and other policies. The inclusion of any link to such sites does not imply any recommendation or sponsorship of such sites. You should read the other site's privacy policies to understand how personal information collected about you is used and protected. The Website also contains third party technologies that collect non-personally identifiable information from you. This includes third party social sharing buttons. These third parties might use passive tracking techniques such as cookies or web beacons to collect your information. Southern Pipe does not control these third parties. To learn more about their activities, please visit their websites and privacy policies.

Non-US Users

The Website is operated in the United States. If you are located outside of the United States, please be aware that any information you provide to us will be transferred to the United States and by using the Website/giving your information, you consent to such transfer, and understand that the U.S. may not provide the same level of protections as the laws of your country.

Policy Updates

From time to time we may change our privacy policies because of changes in the relevant and applicable legal or regulatory requirements, changes in our business or business practices, or in our attempts to better serve our customers. Notice of any material changes in the manner in which we handle personally identifiable information under this policy will be provided on the Website. Please check the Website periodically for updates. Policy updates shall be effective the date the change is posted on the Website. By continuing to use the Website after we post any changes, you agree to the terms of the updated policy.

If you have any questions about our privacy and security policies, please contact us by phone at (601) 693-2911 or email us at info@southernpipe.com. Thank you for choosing Southern Pipe.